

News Flash!! TNS MAKES HEADLINES!

Total Network Support (TNS) took up an exclusive invitation into Microsoft's Windows Vista Beta and Office Testing Programs in late 2005 and mid 2006 respectively.

TNS was the only Microsoft Gold Certified Partner who worked with two Australian small business Clients during this time to provide them with early access to Microsoft Windows Vista and Office code allowing them to provide direct feedback to Microsoft about the next Windows and Office releases. As a result TNS Consultants and Engineers alike have been afforded the opportunity to "train-up" on the future of desktop computing.

For more information on this outstanding achievement please select the link below or keep reading:

<http://www.itwire.com.au/content/view/12307/545/>

SMB's have direct connection with Microsoft

By press-release

Monday, 21 May 2007

Australia's small and medium sized businesses now have a direct connection with Microsoft's Early Adoption Programs, thanks to a local IT service company.

Total Network Support (TNS), based in South Melbourne, Victoria, is the only Microsoft Small Business specialist in Australia to be a part of the Office 2007 Rapid Deployment Program (RDP) and Vista Technology Adoption Program.

As well, TNS is involved in a range of important Microsoft product initiatives including Technology Adoption Programs for Longhorn Server, System Centre Essentials, Office Communications Server 2007, Virtual PC 2007, Centro and Windows Home Server.

The Technology Adoption Programs are designed to provide a consistent experience for Microsoft partners to obtain real-world customer feedback on Microsoft pre-release products. The powerful benefits to partners and clients who participate include product engineering, help in deploying Microsoft Solutions to clients and early product education which is beneficial to both clients and partners involved.

TNS Director, Oliver Lindsaar, says: "TNS is thrilled to have been invited to join the Microsoft Technology Adoption Programs and we are very proud of our team for the recognition such an invitation brings.

"This direct connection with Microsoft acknowledges the talents of our people and the quality of our service, as well as the continual training and certification that our staff undergoes."



Microsoft
GOLD CERTIFIED
Partner



Microsoft
Small Business
Specialist

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Pip Marlow, Director of SME & Partner Group at Microsoft Australia, said Microsoft was delighted to have TNS on board for their Microsoft Early Adoption Programs.

“We look for a lot in the partners who join the Adoption Programs – from the quality of their service to the skills and experience of their employees, to the feedback from their customers. TNS was outstanding in all those areas,” she said.

The competencies of TNS include vast experience is delivering as a Small Business specialist, in advanced infrastructure solutions, information worker solutions, licensing solutions, mobility solutions and networking infrastructure solutions.

TNS Marketing Manager, Vanessa Recchia, sees the partnership invitation by Microsoft as one of the best endorsements that a company servicing the non-multi-national end of the IT market can achieve.

“Being able to directly access such an enormous pool of knowledge and experience among our own engineers, as well as utilising the heightened level of direct support we get from Microsoft, ensures we can get problems fixed quickly – and our clients appreciate that. It will certainly take TNS to a new level.” said Ms Recchia

For further information on Windows Vista or Microsoft Office please contact your TNS Consultant or Vanessa Recchia on 1300 TNS TNS (1300 867 867).

TNS - Your Trusted IT Business Partner

For Total Network Support call 1300 TNS TNS (1300 867 867)

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